# CAMPING MUNICIPAL de SIERCK-LES-BAINS 03 82 83 72 39

# **REGULATIONS**

#### **Use of the Municipal campsite**

## **Article 1: Opening**

The municipal campsite is open from mid-April to mid-October to all individuals with ID, with or without a camping licence, intending to camp alone or in a group.

#### **Article 2 : General conditions**

#### Conditions of admission

You are only permitted to enter the campsite at the manager's or his/her representative's discretion. The manager must ensure the efficiency and order of the campsite, as well as compliance with these regulations.

Staying at the campsite implies that you accept/and will comply with the following rules and regulations. Upon arrival, the camper must park their vehicle outside and complete all the formalities before setting up.

## Formalities with the police

All individuals staying overnight for at least 1 night at the campsite must give their ID to the campsite manager or acting manager and fill out the formalities required by the police. Animals are permitted if the owner shows an up-to-date vaccination record book when signing in. Admission can be refused to any individuals that are likely to cause unrest.

Minors are not accepted without their parents.

Subletting caravans, camper vans or any other property is strictly forbidden.

#### Setting up

Tents, caravans or camper vans and all the equipment must be installed on the pitch, according to the instructions provided by the campsite manager or representative.

#### Reception

Open from 9 am to 12 midday and from 3 pm to 8 pm.

You will find information at the reception about the services provided at the campsite, local shops, sports facilities, places to visit in the surrounding area and various useful addresses.

A complaints book or box is available. Complaints will only be taken into consideration if they are dated, signed and are as precise as possible about recent facts.

#### Fees

Fees are paid upon arrival at the reception and must be paid in full before entrance to the campsite. The amount due is signposted at the campsite entrance and in the reception, depending on the number of nights and/or days spent on site. If for whatever reason the camper should shorten his/her stay, the campsite will not refund the remaining amount.

Campers must leave before midday, visitors that stay after midday will be charged for an extra day. Extensions must be paid in the morning.

Seasonal or monthly fees are payable in advance. Reservations are only taken after payment.

For seasonal campers a specific contract will be established upon reservation, upon agreement of both parties.

The campers are kindly requested to inform the manager about when they are due to depart the day before they leave.

#### Noise and silence

The campsite residents are requested to avoid making any noise and discussions that could bother their neighbours.

Radios/musical equipment must therefore be kept at reasonable levels. Doors and car boots must shut as quietly as possible.

Dogs and other animals must not be left unattended under any circumstances. They must be kept on their leads within the campsite and must never be locked away if their owners (who are responsible for them) are absent. No more than 3 animals are permitted per pitch. A valid vaccination record book must be presented upon registration.

No noise is permitted from 10 pm to 7 am.

#### **Visitors**

Visitors can be admitted on the campsite under the host campers' responsibility after authorisation by the manager or representative.

Campers may see visitors at the reception.

If these visitors are permitted to enter the campsite, the host camper will be asked to pay if the visitor uses the campsite's facilities. This fee is clearly signposted at the entrance of the campsite and in the reception office.

Visitors' cars are forbidden inside the campsite.

#### Driving and parking of vehicles.

Inside the campsite vehicles must be driven at a maximum speed of 10 km/h.

Driving is forbidden from 10 pm to 7 am.

Resident campers' vehicles are the only vehicles permitted within the campsite.

Parking must not cause obstructions for other residents.

As the launch is no longer in use, boats are not permitted to moor on the riverbanks. Fishing is therefore only permitted on the embankment on the edge of pitches 27 and 30.

## Maintenance and appearance of facilities

It is forbidden to throw wastewater on the ground or in the gutters. Caravan or camper van owners must empty their waste into the appropriate facility.

Kitchen waste, rubbish and paper must be put in the bins.

All residents are expected to refrain from behaviour that could have an impact on the cleanliness, hygiene and appearance of the facilities, especially in the toilets and shower area.

Cleaning is strictly forbidden outside the washing sink area.

The drying of laundry on lines is tolerated until 10 am, within the vicinity of the pitches, providing this is done discreetly and does not bother the neighbouring pitch residents. It must never be hung on the trees.

Plants and flowers must be respected. It is forbidden to drive nails into the trees, cut branches or to plant anything.

You are not allowed to partition the pitch by your own means or to dig the ground.

Any damage to the greenery, fences, pitch or the campsite facilities will be charged to the person responsible.

The pitch must be left in exactly the same condition as upon arrival.

### Security

#### **Fire**

Open fires (wood/charcoal etc.) are strictly forbidden. Camping stoves must be in good condition and used safely.

In case of fire, inform management immediately. Fire extinguishers are available.

A first aid kit is available at reception.

#### Theft

The management is not liable in event of theft. However, it must supervise the campsite. Each resident is responsible for their own pitch and must inform the manager if they see any suspicious individuals in the campsite.

Despite the supervision provided, residents are expected to take usual care of their possessions.

#### Games

No violent games or games likely to bother other residents are permitted near to the pitches or facilities. (especially Pétanque)

Children must always be supervised by their parents.

### Left luggage or equipment

Permission must be requested before leaving any equipment at the campsite. The manager will tell you where it may be left. A fee will be charged according to the terms signposted at the reception.

### <u>Signs</u>

The rules and regulations are on signposted at the campsite entrance and in the reception and provided to the camper upon his/her request.

## <u>Infringement of the rules and regulations.</u>

If a resident disrupts any other camper's stay or doesn't abide by the rules and regulations. The manager or representative may give a verbal or written warning to the resident in question so that he/she stops the disruption.

In the event of serious and repeated infringement of the regulations and after prior warning from the manager, the manager is entitled to terminate the contract.

In the event of penal infringement, the manager is entitled to call the police.

Access to the Municipal campsite is forbidden to nomads, fair people, travelling salesmen and people who don't have equipment in accordance with other campers (Double axle). People who have not complied with the campsite's rules and regulations on previous occasions will not be permitted to enter.

#### **ARTICLE 3: Additional remarks**

Swimming is strictly forbidden in the Moselle River.

The manager may refuse admission, at his/her discretion, to any individual or group known to have caused or have been involved in disturbances at other establishments, in order to maintain a calm and quiet environment in the campsite.